

311 N. Walton Blvd. Bentonville, AR 72716-0650 Phone 479.273.4000 www.walmart.com

Werner Team-

I was hopeful that after 2020, I wouldn't have to use the term "unprecedented" anymore. However, the geographic scale of this winter storm that has impacted so many of our communities is truly unprecedented. During events like these it is important to pause and give thanks to our carrier partners. Thank you Werner for delivering to our stores and customers.

Please pass along my sincere appreciation to your entire team, as each one of them is making a difference in the lives of so many people across the country. From the terminal manager who helps ensure the team is set up for success and the maintenance tech keeping the trucks and trailers operational, to the planner dealing with constantly changing scenarios and your corporate support of our operation, you all play a very important part in serving our customers.

And of course, a very special thank you to your truck drivers, who are handling difficult conditions. Your drivers are truly humble heroes who serve America's supply chain with honor. I appreciate your laser focus as we help ensure our customers have access to the critical goods they need.

Thank you! Joe